



COMFORT. RELIABILITY. VALUE.

BENEFITS

- Give your teams and customers high-quality audio with a flexible noise-canceling microphone
- Create better and clearer conversations with voice-optimized frequency response
- Benefit from the only dynamic mute alert in this class of headsets, which verbally signals agents instantly if they're speaking while muted (USB only)
- Enable your flexible workforce with the features they need and use every day, like Quick Disconnect (QD) tested to more than 30,000 cycles

ENCOREPRO 300 SERIES

Yes, you can have it all in a contact center headset—for your workers, customers, and budget. The Poly EncorePro 300 Series gives your call teams headsets created for all-day comfort, reliability, acoustic protection and voice optimization. So, they can perform at their best throughout their shifts. Better yet, your customers get more clarity, thanks to noise canceling. Your accounting and IT departments are happy knowing that these headsets come from a renowned company. Get more reliability, a better customer experience, a healthy bottom line and exceptional value..

- Flexible noise-canceling microphone boom
- Unique dynamic mute alert (USB only)
- Acoustic protection with G616 and TWA (USB only)
- Soft, replaceable ear cushions and lightweight design
- Inline call control for easy volume adjustment and muting (USB only)

ENCOREPRO 300 SERIES



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CONNECTS TO

- PC or desk phone with Poly audio processors or cables

IDEAL FOR

- Telephone-intensive users, including formal customer care centers, and customer service organizations

AUDIO PERFORMANCE

- Wideband audio (up to 6,800 Hz), noise-canceling microphone

HEARING PROTECTION

- SoundGuard technology: acoustic limiting for protection against sounds above 118 dBA

LIMITED WARRANTY

- Two years

BATTERY CAPACITY (CHARGE CASE)

- 740 mAh

ENCOREPRO 300 USB SERIES

CONNECTS TO

- PC via USB

IDEAL FOR

- Intensive PC softphone users, including formal customer care centers, and customer service organizations

AUDIO PERFORMANCE

- Wideband audio (up to 6,800 Hz), noise-canceling microphone

HEARING PROTECTION

- SoundGuard: acoustic limiting for hearing protection against sounds above 118 dBA
- SoundGuard DIGITAL: G616 support limits the level to 102 dBSPL; Time Weighted Average (TWA) prevents average daily sound exposure from exceeding 85 dBA or 80 dBA
- Built-in support helps IT meet the appropriate Noise at Work regulations

LIMITED WARRANTY

- Two years

SOFTPHONE COMPATIBILITY

- Certified for Skype for Business and Optimized for Microsoft® Lync®.
- Built for UC&C applications and softphones from Avaya, Cisco and others

BATTERY CAPACITY (CHARGE CASE)

- 740 mAh

For more information about EncorePro 300 Series, please visit poly.com/encorepro-300